

The Reno Tahoe DJ Company

1595 Butterfly Drive - Reno, NV 89523

775-624-2222

<http://www.rtdj.com>

EVENT FEEDBACK FORM

Org/Couple: Katie Dugas & Phil Cast **Event Name:** Castaneda Wedding
Contact: Ms. Katie Dugas **Event Date:** Saturday, September 22, 2007
Assigned: Kirby Roberts

1=Excellent
2=Very Good
3=Good, 4=Fair
5=Poor

- | | 1 | 2 | 3 | 4 | 5 |
|--|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 1: How would you rate our service thru the pre-event planning time? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2: Please rate our response to your pre-event inquiries. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3: How would you rate our efficiency in sending out mailed and e-mailed correspondences | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4: Please rate our overall business approach to dj'ing and customer service. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5: How would you rate our dj's arrival, set-up and tear down efficiency? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6: Please rate the music mix thru "Cocktail Hour" and "Dinner Hour". | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7: How would you rate the attire as worn by our dj representative? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 8: Please rate the announcements made throughout your celebration. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 9: How would you rate our dj's behavior and professionalism? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 10: Please rate the dance music selections played during your celebration. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 11: How would you rate your guests perception of our dj services? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 12: How did we compare to other companies you've seen or used before? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 13: How would you rate our services overall? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 14: Did our dj service meet or exceed your expectations? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 15: If you were to plan another celebration, would you consider hiring our services again? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Comments:

Kirby is wonderful! He kept the reception on time & was so respectful & uninvasive. The music was exactly what we had asked for, and his professionalism was unmatched by any other service given that day! Thank you!

Once again, thank you for taking the time to fill out this feedback form. Please return the completed form to us so that we may use your comments/suggestions to improve our future events.